

**Our Ref: CTFOI2445**

10<sup>th</sup> May 2024

**Quality and Governance Service**  
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**Re: Freedom of Information Request**

**Original Request and Response:**

1a. Does your organisation follow the guidance set out in Section 5 (Recording RTT waiting times: Planned patients) of NHS England's 'Recording and reporting referral to treatment (RTT) waiting times for consultant led elective care'?:

**Response:** Yes we follow the guidance in that we book appointments in advance of when a patient is due have their follow-up.

1b. If so, do you follow the guidance with respect to the following types of planned patient (as defined in the guidance):

- Follow-up outpatients –

**Response:** Ophthalmology follow-ups

- Cancer surveillance patients

**Response:** N/A

- Active monitoring patients

**Response:** N/A

1c. If so, at what point does your organisation place patients waiting for planned care (as defined in the guidance) on an active RTT waiting list? (e.g. the RTT clock starts as soon as a patient's care becomes 'overdue', or after a defined time period or tolerance following a patient's care becoming 'overdue'?)

**Response:** We do not place patients on an RTT waiting list for planned care follow-ups. Patients have their follow-up appointment booked at the time they are initially seen, we have a commissioner

KPI which allows for 25% tolerance against the follow-up period (i.e. Planned follow-up = 3 months then we would have a tolerance of 25% of these which would be circa 22 days).

1d. If such patients are placed on an active RTT waiting list, do you report them on i) the Referral to Treatment statistics to NHS England which are published monthly as National Statistics, and/or ii) the Waiting List Minimum Data Set (WLMDS)?

**Response:** Patients are not placed on an active RTT waiting list, nor are they reported via any official statistics.

2a. How many patients on your active RTT waiting list have been placed on this waiting list having been transferred from a planned care list (as defined in the guidance)? Please provide the most recent available figures and state the date of those figures.

**Response:** N/A

2b. How long have these patients been on an active RTT waiting list?

**Response:** N/A

2c. How many of these patients are on an active RTT waiting list for the following RTT treatment functions?

**Response:** N/A

If you are not satisfied that your Freedom of Information request has been dealt with in an adequate manner, you have the right to request a review, requiring us to review our action and response. To request a review of this response, please contact the FOI Officer, Wirral Community Health and Care NHS Foundation Trust, St Catherine's Health Centre, Derby Road, Birkenhead, Wirral, CH42 0LQ or email: [WCNT.foi@nhs.net](mailto:WCNT.foi@nhs.net). You will receive a full response to your request for review within 20 working days of its receipt.

If you are unhappy with the way we have handled your request for review, you may ask the Information Commissioner to review our decision: The Information Commissioner, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF, Telephone: 01625 545700.



**Wirral Community Health and Care  
NHS Foundation Trust**

Chair: Professor Michael Brown CBE DL  
Chief Executive: Karen Howell